

Cookies

What are cookies and why must my browser accept them?

Cookies and other similar data files are tiny pieces of information that we ask your browser to store. If your browser doesn't accept cookies, you won't be able to view your account information online.

Session cookies

These data files are temporary cookies that are deleted when you shut down your browser, when you log off, or after your computer is inactive for 15 minutes. These cookies let us know that you have logged on, and they allow us to maintain your privacy as you move from page to page. They also act as timers, logging you off after prolonged inactivity to prevent unauthorized account access.

Permanent or persistent cookies/data files

These types of data files are stored on your hard drive and are read by your browser each time you visit our web site. They are used to help verify your identity when you try to access your account information or initiate an online transaction.

You may receive multiple cookies or similar data files during each visit to Vanguard.com. For example, when you navigate within a secure area, temporary cookies may be created each time you leave a page.

How do I reset my browser to accept cookies?

Microsoft Internet Explorer for Windows

1. Click **Tools** from the Internet Explorer menu, and select **Internet Options**.
2. Click the **Privacy** tab.
3. Make sure you're not set to "Block all cookies."
4. Click the **Edit** button at the bottom of the window. (If you're using Windows XP Service Pack 2, click the **Sites** button instead.)

Firefox for Windows or Mac

1. Windows users: Click **Tools** in the browser toolbar, then select **Options**. Mac OS X users: Click the **Firefox** menu, then select **Preferences**.
2. Click the **Privacy** category.
3. In the **Cookies** section, make sure the "Allow sites to set cookies" checkbox is checked.
4. Make sure the "Keep cookies" menu is set to "Until they expire" and click **OK** or close the window.