

## **Adobe Acrobat Reader**

### **What is Adobe Reader?**

Adobe Reader, also known as Adobe Acrobat Reader, is a free software package produced by Adobe Systems, Inc. It lets you view, download, and print documents. You must have a recent version of Adobe Reader installed on your computer to take advantage of these features on ACPE's web site.

#### **Windows users:**

Adobe Reader 7.0 and higher for downloading and viewing PDF files.

#### **Macintosh OS X users:**

Adobe Reader 7.0 and higher on Mac OS X 10.4 or higher for downloading and viewing PDF files.

ACPE recommends that you run the most recent version available for your operating system.

### **How do I download and install Adobe?**

You can [download Adobe Reader](#) directly from the Adobe website.

### **How do I configure Adobe Reader as a plug-in so that PDF files display in my Web browser window?**

A plug-in is a small piece of software that lets you open and view files within your browser window instead of as a separate application. Adobe Reader will automatically install itself as a plug-in on most browsers.

### **Both Windows and Macintosh**

You should only have one version of Adobe Reader installed on a machine. If you have more than one version, please uninstall all versions, then download and install the latest version.

#### **Windows**

Adobe's web site provides instructions for configuring Microsoft Internet Explorer and America Online to view PDF files within the browser window.

If you are using the Firefox web browser and it does not automatically display PDF files within the browser window, please try upgrading or reinstalling the latest version of Firefox.

#### **Mac OS X 10.4 and higher**

When you install Adobe Reader 7, the plug-in should be installed automatically in the Library/Internet Plug-ins folder. If you do not see the plug-in in that location, please follow these steps:

1. Launch Adobe Reader. (Note that no window will open but the menu bar at the top of the screen will change.)
2. Click the **Help** menu and choose **Detect and Repair**.

3. Make sure **Adobe PDF Viewer** is checked.
4. Click **Continue**.
5. When prompted that missing components were repaired, click **OK**.
6. The plug-in will only work with the Safari Web browser. (For more information, see the Adobe website.) All other browsers will prompt you to download PDF files to your computer, then open them using Adobe Reader.

**I get a message that the file I'm attempting to open doesn't begin with "PDF" or I've configured my browser as described above and I'm still receiving errors.**  
Please verify that the **Display PDF in browser** option is enabled in the Acrobat Reader.

### **Windows**

To check this setting in Adobe Reader 7.0 or higher:

1. Launch Adobe Reader.
2. Click **Preferences** in the Edit menu.
3. Select **Internet** from the left menu.
4. Make sure that **Display PDF in browser** is enabled.
5. Select **JavaScript** from the left menu.
6. Make sure that **Enable Acrobat JavaScript** is checked.
7. Click **OK** to save the settings.
8. Close Adobe Reader.

### **Macintosh**

1. To check this setting in Adobe Reader 7 or higher:
2. Launch Adobe Reader.
3. Click **Preferences** in the Adobe Reader menu.
4. Click **Internet** in the left navigation bar.
5. Make sure **Display PDF in Browser** is checked.
6. Make sure **Check browser settings when starting Reader** is checked.
7. Click **JavaScript** in the left navigation bar.
8. Make sure **Enable Acrobat JavaScript** is checked.
9. Click **OK** to save the settings.
10. Quit Adobe Reader.

### **When I try to view a form, I get a blank page.**

This can occur when the plug-in for Adobe Reader has become corrupt or when multiple versions of Adobe Reader are installed. Uninstall any previous versions of Adobe Reader and reinstall the latest version.